

DATE: 29TH – 30TH NOVEMBER 2017

VENUE: INDABA HOTEL FOURWAYS JOHANNESBURG

Your Expert Conference Panel



Rob Hodgkiss
Head of Risk Engineering
Bryte Insurance Company



Garth De Klerk
Chief Executive Officer
South African Insurance Crime Bureau



Amelia Costa
Partner
Clyde & Co



Seonita Avery
Claims Manager
Camargue Underwriting Managers



Nelson Matheus
Team Leader Claims
NamibRe



Tertia Barrett
Managing Director
Smoke Customer Intelligence



Lukas Ehlers
Manager-Actuarial & Insurance Solutions
Deloitte & Touche



John Murphy
Business Development Manager Africa
ClaimVantage, Inc.



Brett Eaton
Regional Divisional Director
RSM SA Consulting

Image
not
available

Steven Bennett
Managing Director
Complete Claim Services



Thapelo Mokau
Insights in Rest of Africa, London and South African
Insurance market which provide the necessary experience
to deal with complex claims
Aon Re Africa (Pty) Limited T/A Aon Benfield

About the 4th Annual Insurance Claims Conference

Annual Claims Conference will be focusing on the current trends, threats and opportunities for insurer's and claims teams, the conference has been the leading event at which to share best practice and network with the widest variety of claims professionals. The conference will cover the following but not limited to, achieving claims management excellence and managing Risk at the Claims Stage as well as discussing Insights on drones, the insurance Industry's next game changer and how it will assist claims & managing and enabling staff to identify and mitigate fraudulent losses/claims.

Conference Highlights

Bringing underwriting and claims closer together to improve business performance

Best Practices in Complex Claims

Drones : The Insurance Industry's Next game-changer and how it will assist claims

Digital Transformation, Demise of Legacy Systems and Artificial Intelligence

Risk Assessment at claims stage

Managing and enabling staff to identify and mitigate fraudulent losses/claims

Conference Target Audience but not limited to

- Insurance Claims Investigation Claims administrating
- Claims management
- Claims processing
- Claims assessing
- Head of Claims
- Claims Managers
- Claims Officers
- Underwriting Managers
- Underwriting Officers
- Fraud and risk management
- Data analytics
- Technology in claims
- COO/Operations Manager
- Risk Manager
- Chief Underwriter
- Claims Examiner
- Actuarial Manager
- Product Development Manager
- Insurance customer relationship management
- Broker, Legal Advisor
- Business Development Managers
- CEOs, MDs, VPs, COO
- Insurance regulation, Re-Insurers, Adjusters

Just a few companies to mention that have attended our past insurance conferences

FNB, ABSA Bank, Nedbank, Multichoice, Eskom, JDG Insurance, Standard Bank Insurance, BankServ, Old Mutual, African Unity Life, Mutual & Federal, Department of Labour, Bidvest Insurance Group Liberty, Bankmed, Sasol, Sentech, Centriq Insurance Company, Calulo Investments, Fema, Motseng Concessions, Mpumalanga Government, Lenmed Health, Ikhala FET College, Assupol Life, Bestmed, Consort Technical Underwriters, Constantia, Frontline Underwriting Managers, Garrun Johannesburg, Infiniti Insurance, Open Water Advanced Risk Solutions (Pty) Ltd, Repair Solutions, Santam, SEFA, Swaziland Royal Insurance Corporation, HDI Global, Primary Asset Administration Services, PPS Insurance, Sasria SOC Limited, Stalker Hutchison Admiral, Telesure Group Services, Zurich Insurance Company South Africa Ltd, Hollard Insurance, B3 Insurance Brokers, Camargue Underwriting Managers (Pty) Ltd



4TH ANNUAL INSURANCE CLAIMS CONFERENCE

29TH – 30TH NOVEMBER 2017, INDABA HOTEL FOURWAYS, JOHANNESBURG

FAX COMPLETED REGISTRATION FORM TO: +27 11 326 1980/ 086 689 1507

Company Name: _____

Type of Business: _____

Address: _____

Tel: _____

VAT Number: _____



REGISTRATION FORM

Delegate 1:	
Position:	Email:

Delegate 2:	
Position:	

Delegate 3:	
Position:	

Delegate 4:	
Position:	

Delegate 5:	
Position:	

Delegate 6:	
Position:	

Authorization: Signatory must be authorized to Sign on behalf of Company (This is a legally binding document)

Name: _____ Position: _____

Signature: _____ Date: _____

MKTZ

PAYMENT METHODS

1. Cheques: Payable to Spectacular Training and Conferences

2. Bank Transfer: Spectacular Training and Conferences

Bank: FNB Account No: 62227137503 Branch Code: 221325

NB: SPECTACULAR TRAINING & CONFERENCES ARE NOT LINKED TO ANY OTHER BANK

TERMS & CONDITIONS

The following terms and conditions will apply:*

- All payments to be made directly to Spectacular Training and Conferences, payment is required in full 5 days from date of invoice.
- No seats will be reserved, unless other wise stated by Spectacular Training and Conferences.
- Spectacular Training and Conferences reserves the right to change speakers, program content date and venue, due to unforeseen circumstances.
- The signed registration form is a legally binding document.
- The conference / workshop fee includes conference / workshop material, Lunches and refreshments.
- Spectacular Training and Conferences will not be held liable for travel and accommodation.

Cancellations

All cancellations must notify Spectacular Training and Conferences in writing and all cancellations will be subject to approval by Spectacular Training and Conferences management.

All cancellations made 60 days **which excludes weekends, holidays and public holidays** prior to date of the above mentioned event will be subject to a 50% cancellation fee.

Cancellations made within 30 days **which excludes weekends, holidays and public holidays** of date of the above mentioned event will be subject to a 100% cancellation fee.

There will be no refunds or credit vouchers.

Substitutions

Delegates of any substitutions must notify Spectacular Training and Conferences in writing.

There is no charge for substitutions. Spectacular Training and Conferences will not be held liable for incorrect delegate details on certificates, etc. in the event of substitutions been made on the day of the conference/ workshop.

Delegates will be issued with a credit voucher, which may be used at another of our events **should** Spectacular Training and Conferences cancel or postpone an event due to the state of affairs beyond our control.

Views expressed by speakers and facilitators are not necessarily those of Spectacular Training & Conferences